

June
2013



Physician LINK

EIRMC Newsletter for physicians and their staff

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Flint Packer, D.O., Honored with the 2012 Frist Humanitarian Award

FEATURE STORY

Each year, EIRMC and HCA honor a physician, employee and volunteer who have demonstrated “remarkable concern for the welfare and happiness of patients, have performed extraordinary acts of kindness, have been committed to community service and have a positive effect on others.”



after hours and usually without compensation. He does this simply because he’s a nice guy and wants to help others in need. One employee shared how Dr. Packer reached out to him during difficult financial times, and provided medical care for his children at no charge. His motivation? Simply to make life

easier and better for this employee.

This year, Dr. Flint Packer, primary care physician at Family First Medical Center is our 2012 Frist Humanitarian Award Winner. Dr. Packer has all the credentials to showcase how fantastic of a doctor he is: earned his medical degree from the University of Osteopathic Medicine and Health Sciences in Des Moines, Iowa. He’s board certified by the American Board of Family Practice. He’s been practicing here in Idaho Falls for 13 years.

Dr. Packer finds time in his busy schedule to coach youth sports and is also a Boy Scout leader. He served 6 years as a board member here at EIRMC.

But the Frist Awards are more about compassion than credentials.

At his request, EIRMC is making a donation to FreeMed, an organization that helps low-income people in southeast Idaho to obtain prescriptions at a free or reduced rate.

Dr. Packer has many times helped his neighbors with medical advice, even

Dr. Packer joins a growing list of past physician winners of the Frist Humanitarian Award, including Drs. Tony Golden, Shannon Jenkins, Judy Jones, and Ronald Arbon.

Meet Robert Cach, M.D.

Name of Practice: Idaho Neurosurgical Center

Specialty: Neurosurgery

Board Certification: Yes

Years in Practice: 17

Services: Spine and Intracranial Neurosurgery

Leadership: Previous Chairman of Department of Surgery

Research: Published papers on Cerebral Vasospasm after Aneurysm Surgery

Contact: 542-1050



the SPECIALIST

EIRMC Physicians' Education Conference

- June 7 Nano Technology
James Schmutz, M.D.
- June 14 TBD
Carl Vance, M.D.
- June 21 No Conference
- June 28 Chronic Kidney Disease
Nasimul Ghani, M.D.

Eastern Idaho Medical Education Consortium is accredited by the Idaho Medical Association to sponsor category one continuing medical education for physicians.

All classes are Friday at 7:30 a.m. at EIRMC, Classrooms A & B.

For more information contact:
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Did Ya KNOW?



Air Idaho Rescue has a \$49 annual family membership program that covers the entire cost of any medically-necessary transport? You can also register your GPS coordinates if you live in a rural area or are visiting the backcountry, so they can have a flight plan pre-prepared, just in case.

Tell your patients to check out eirmc.com for details.

Legibility Matters Initiative

2nd identifier options:

1. BLOCK print your full name, including first, MI and last name.
2. Use a stamp with the above information.
3. Print your dictation number.

This change gives the COE (Denver) pharmacist a legible contact name if they have questions about an order.

Here's what happens when the second identifier is not completed:

- Pharmacy will return the order to the patient care area for clarification prior to processing the order.
- The order will not be completed until the nurse authenticates the order with you. The unit secretary or CNS will check for the second identifier before you leave the unit. You can be called to come back to authenticate signature; if you have left the hospital, an RN may call for your verbal authentication. The RN will read the orders to you and state that these orders were signed by you, and then print your name or dictation number.
- Emergent or critical* medication orders for life-threatening situations

(i.e. vasopressors, etc.) will still be processed immediately to avoid delay in therapy that could result in patient harm. Clarification from you still needs to be completed after the order is entered, followed by any correction in documentation.

**Note: Critical orders apply to those drugs listed on the "Critical orders" policy at each facility and justification needs to be documented for auditing purposes.*

- Telephone orders: If an RN takes a medication order from you over the telephone, the RN must also block print your full name or use your dictation number.

Medication orders written by physicians and AHP's must include a prescriber's signature plus a second identifier.

Five Hospital Collaboration Continues

For the past several months, a consortium of CEO's from hospitals serving areas of Idaho and Wyoming have met to discuss ways to improve healthcare delivery at the local level. The conversations continue to revolve around how to best "share" services, when appropriate, to improve patient outcomes and reduce costs, while still keeping healthcare operations at the local level where it is best delivered and managed.

- Eastern Idaho Regional Medical Center, Idaho Falls, Idaho: Doug Crabtree
- Madison Memorial Hospital, Rexburg, Idaho: Dr. Rachel Gonzales
- St. John's Medical Center, Jackson, Wyoming: Dr. Lou Hochheiser
- Star Valley Medical Center, Afton, Wyoming: Charlie Button
- Sublette County Rural Health Care District, Wyoming: Scott Scherbel, Chairman
- Teton Valley Hospital, Driggs, Idaho: Keith Gnagey

"Healthcare is best managed at the community level with input from patients and residents. I've learned so much from our 'meeting of the minds,' and I'm excited about the partnerships that are evolving from this consortium."



– Doug Crabtree, EIRMC CEO

EIRMC Feedback Loop

Sign up to always know when your patients come to EIRMC

What is it?

- An automatically generated fax or email to your office when your patient seeks treatment at EIRMC. It provides the following:
 - Cover sheet with patient name, date of visit, and contact information for medical records.
 - Discharge summary with discharge diagnosis, discharge disposition, and discharge instructions.
- Reports are batched and faxed daily.
- The report is "triggered" when a patient provides your name as their Physician.

To sign up, contact your Physician Liaison:

Cody Arave
Cody.Arave@HCAhealthcare.com
(208) 390-5412

Mindy Hall
Mindy.Hall@HCAhealthcare.com
(208) 484-0171

Modern Healthcare

HCA Mountain Division Among Top Health Systems in the Nation

Modern Healthcare magazine recently recognized the 15 Top Health Systems, along with 50 others that together represent the top 20% percent of 328 hospital networks nationwide. The HCA Mountain Division, representing EIRMC, West Valley Medical Center in Caldwell, and seven others in Utah and Alaska, earned a place in this esteemed group.

They analyzed results from Truven Health Analytics' annual study of publicly reported data of patient care, and noted better clinical and operational performance in such areas as:

- Better survival rates
- Lower 30-day mortality rates
- Fewer complications
- Shorter hospital stays
- Better patient safety and Core Measure adherence